

## REHUMANIZING YOUR WORKFORCE AMID CONFLICT

### RESOURCES

#### BOOKS

- Bowman, N. (2022). *The power of one: Leading with civility, candor, and courage (1st ed.)*. Productivity Press.
- Detert, J. (2021). *Choosing courage: The everyday guide to being brave at work*. Harvard Business Review Press.
- Grenny, J., Patterson, K., McMillan, R., Switzler, A., & Gregory, E. (2021). *Crucial conversations: Tools for talking when stakes are high (3rd ed.)*. McGraw Hill.
- Porath, C. (2016). *Mastering civility: A manifesto for the workplace*. Balance.
- Stone, D., Patton, B., & Heen, S. (2011). *Difficult conversations: How to discuss what matters most*. Penguin Books.

#### ONLINE ARTICLE

- Niven, P., & Vasshus, T. I. (2021, March 12). *The price of incivility in the workplace*. Corporator. <https://corporater.com/resources/the-price-of-incivility-in-the-workplace>

#### PODCAST EPISODES

- Jansen, N. (Host). (2021, December 14). Resolving workplace conflict with Jeremy Pollack (No. 408) [Audio podcast episode]. In *Leaders of Transformation*. <https://leadersoftransformation.com/podcast/relationships/408-resolving-workplace-conflict-with-jeremy-pollack>
- Lencioni, P. (Host). (2019, August 7). The Upside of Conflict (No. 3) [Audio podcast episode]. In *At the Table with Patrick Lencioni*. <https://www.tablegroup.com/3-the-upside-of-conflict>

#### FREE ONLINE ASSESSMENT

##### *Workplace Civility Self-Assessment*

- Porath, C. (2019, June 6). *Assess yourself*. Christine Porath. <http://www.christineporath.com/assess-yourself>



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